

Guest Info Packet



Restoring broken lives through the
hope of Jesus Christ.

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Welcome!

We are pleased to have you visit with us!

It is our desire that you will join us in the general flow of life here on "The Hill" during your stay. As His Mansion's flow of life is structured to provide a safe and supportive community for our Residents, and servant leaders the following guidelines have been created to help you be part of that mission.

Arrival on Campus

When you arrive on the His Mansion campus, the appropriate staff member will greet you. He/She will help you settle in to your assigned accommodations, answer questions you may have, and take care of any immediate needs.

Accommodations

Guest accommodations are a hotel-style room with a private bathroom. His Mansion provides bedding, pillows, towels and basic toiletries (upon request). Please let a staff member know if you need more supplies.

There is no laundry facility available.

While in our guest accommodations, we ask that you refrain from the following:

- Purchasing, storing, or consuming alcohol
- Purchasing, storing, or using tobacco products
- Leaving OTC or prescription drugs out in the open

Damages

Please be aware that guests are personally responsible for damages to any facilities, including (but not limited to) guest accommodations.

Dining Hall, aka “Griggs”

Meals are shared with Residents, Servant Leaders, Staff and other guests at Griggs Dining Hall. Griggs is a significant part of the program at His Mansion. Community, fellowship and relationships are fostered and developed. We encourage you to participate in as many meals as you can attend during your stay.

Note: (Please don't take any pills or medication at the Griggs table.)

Meal times are as follows:

Breakfast	Sun-Fri	7:45 AM
	Sat	8:30 AM
Lunch	Daily	12:30 PM
Dinner	Daily	5:30 PM

Dress Code

Due to the nature of our program and the Residents in our care, we ask that visitors adhere to the following guidelines:

General

- Clothing should be modest and fit appropriately. No tight, form-fitting clothing.
 - No midriff skin or undergarments may be visible at any time
 - No immodest holes/tears
 - Any style of clothing or writing on clothing that identifies with destructive elements of culture is prohibited
 - Shoes must be worn at all times
 - Closed-toe shoes are to be worn during work crew
- *If you need any items of clothing while you are here, (i.e. rain coat, boots, jacket, etc.) please let a staff member know and we will accommodate you the best we can.**

Electronics

We ask that (as much as possible) you refrain from using portable electronics during your stay while around the residents.

Interacting with Staff and Servant Leaders

To ensure the continued care and safety of our Residents and visitors, please attend to any instruction given to you by a His Mansion staff member or Servant Leader.

Interacting with Residents

Please be aware of the level of brokenness which most of the men and women here are experiencing. Some actions and interactions that may seem harmless in another environment could be disruptive to the care of Residents. For example, please refrain from:

1. Off-limits topics

Please do not inquire about a Resident's past struggles, addictions, trauma, sexual inclinations, or anything overtly personal in nature. The Residents may choose to share some of these things with you during your time here, but it needs to be their choice. Should such conversations occur, it is important that you refrain from counseling Residents or otherwise entering into intense, personal conversations. You may offer prayer, encourage them in their relationship with the Lord, and discreetly share about your applicable experiences. However, be careful about sharing details of your own past. Conversations should never glorify the past, but instead point to ways God has redeemed and healed.

If you find yourself in an uncomfortable situation or are concerned about a Resident, please promptly speak with an HMM staff member.

2. Physical interactions

Be mindful of Residents' personal space and physical boundaries. If an individual asks you for more restrictive boundaries, please honor his/her request without asking for an explanation.

No physical contact of any kind at any time is permitted with Residents or Servant Leaders.

3. Corresponding with Residents

Please do not exchange mailing addresses, emails, telephone numbers, or any other contact information with any of the Residents, even if he/she requests it.

Off-limits Areas

The following areas are off-limits to guests unless accompanied by a His Mansion staff member:

- Resident dorms
- Staff homes
- Second floor of barn; barn machinery
- Pastures/areas with farm animals
- The chapel

Photography

1. Having Your Picture Taken

HMM uses photographs and other media as one way to communicate the ministry of HMM through marketing materials and online. During your stay, you may appear in our photographs and other media. You will not be identified in photographs. You may decline to appear in, or may step away from, a photograph/ media at any time.

If you prefer not to be included in any photographs/ media during your stay at HMM, please communicate this to the His Mansion staff. You may also notify your host or workgroup leader and ask them to contact the staff on your behalf.

2. Taking Pictures

Please ask Residents and Servant Leaders for permission before taking a photo of or with them. If posting a photo online, never identify Residents, Servant Leaders, volunteers, staff, or staff children by name without permission.

Special Requests

It is important to us to meet your needs and facilitate a great time for you as our guests. Please let us know about any physical needs you have. These include but are not limited to: wheelchair accessibility, hearing/ vision impairment, and food allergies.

Contact Information

Office Hours: Monday-Friday, 9:00 am - 5:00 pm

Office Phone: (603) 454-5555

Weekend Contact Number: (603) 493-0158

Physical and Mailing Address: 395 Wolf Hill Rd, Deering, NH 03244

Driving Directions

If you are using your GPS, follow its directions until you reach NH-149. Once you are on NH-149, **do not turn on any road until you see the His Mansion sign**. Do not turn on Fisher Road or Old County Road.

Basic Directions from Concord:

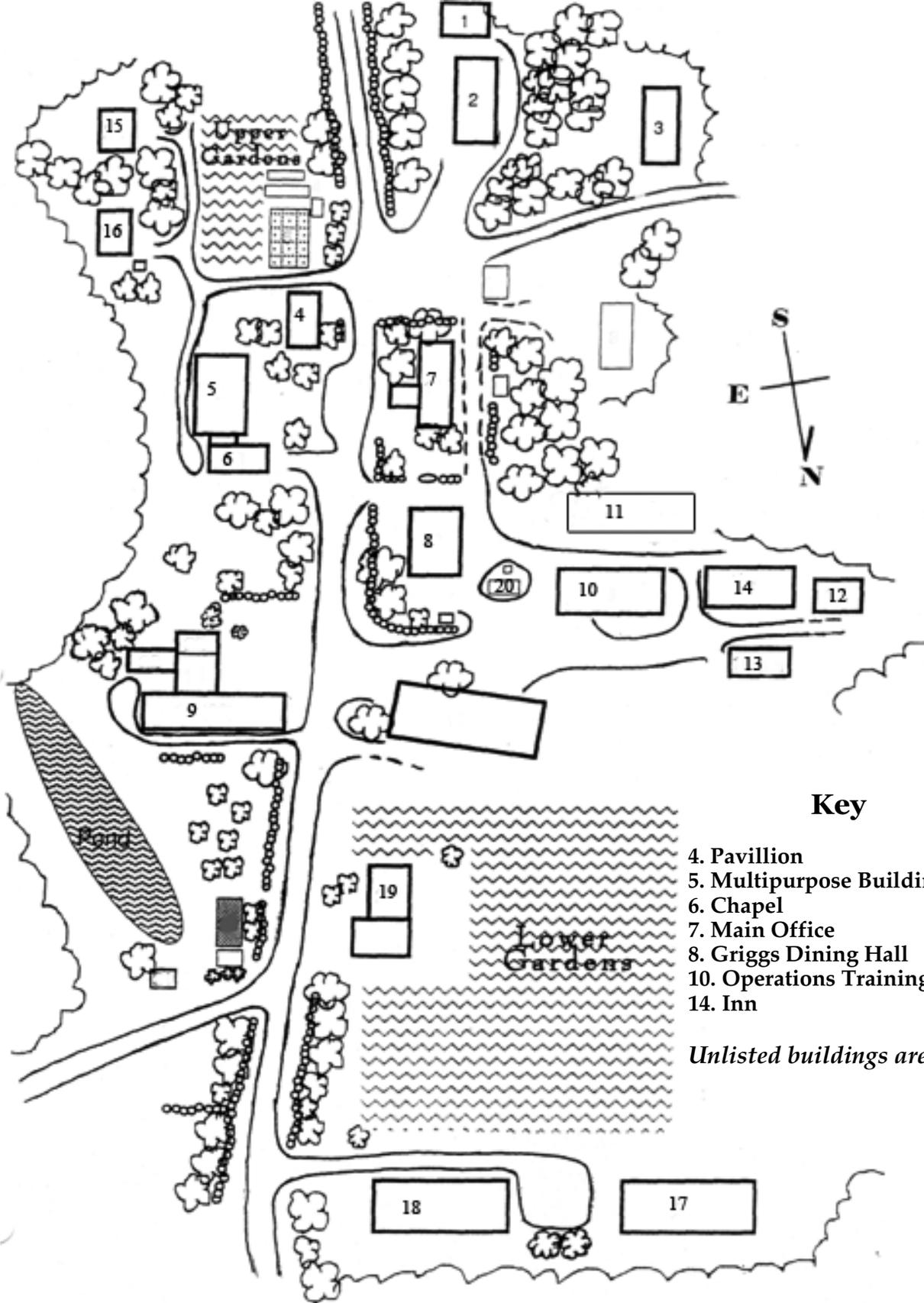
Get on I-93 S. Take I-89 N to US-202 W/NH-9 toward Henniker/Keene. Take the Henniker St exit toward W Main St/Hillsborough. Turn left on Henniker St. Turn left at the traffic light, onto NH-149 E/Bridge St/Deering Center Rd. After about 4 miles, turn right at the His Mansion sign.

Basic Directions from Goffstown:

Get on NH-114 N. Turn left on Short St, then take an immediate right onto NH-77 N, followed by an immediate left onto NH-149 W. After about 10 miles, turn left at the His Mansion sign.



Campus Map



Key

- 4. Pavillion
- 5. Multipurpose Building (MPB)
- 6. Chapel
- 7. Main Office
- 8. Griggs Dining Hall
- 10. Operations Training Center (OTC)
- 14. Inn

Unlisted buildings are off-limits.

Fire or Medical Emergencies

If you are in a fire or medical emergency without staff or Servant Leaders nearby, call 911 and refer to this campus map for street addresses. Please memorize the address of your guest accommodations and suite number. This is important to be able to direct emergency vehicles to the correct building. Chalets are 390 Wolf Hill Road. The Institute is 15 Isaac Lane.

